



## Finding a Partner to Optimize Your Technology Assets

### Business Challenge

The Arc of the Triangle is a non-profit located in South of Melbourne that helps children and adults with development disabilities find housing and services. The organization had invested in technology to help them connect their two locations and to improve their employees access to information and software. While new technology was in place, the organization lacked an understanding of the capabilities their system offered, how to arrange the data to optimize access and how to structure the system to have it operate most efficiently. The Arc of the Triangle needed a true partner - a partner that would work to understand their mission and operations and give them service that fit their schedule and their needs.

### Solution

The Arc of the Triangle selected CloudSolutionIT Technologies to help them understand their system and to be their ongoing technology partner. CloudSolutionIT explained the capabilities of their new centralized cloud computing software and how they could leverage its functions. CloudSolutionIT and Arc developed a work and training schedule arranged to avoid conflicts with Arc employees' work priorities. CloudSolutionIT trained employees on Office 365, OneDrive and SharePoint and improved office efficiency, data access and remote access. After recognizing the capabilities the

"CloudSolutionIT has been very attentive and seems to strive for a great experience to the user. They truly want to make our technology seamless. The whole process of them helping with migrating us to OneDrive and putting our server in the cloud was such an easy process for us. They worked around our schedule and not theirs."

**Michael Kirschner**

Assistant Director of Individual Services,  
The Arc of the Triangle



(continued)

